

The Dealership Tracker

How to Install Updates

The information below gives you the steps necessary to setup your computers so they will be “activated” to easily update *The Dealership Tracker*. This must be done on all computers that are using *The Dealership Tracker*. It is suggested that you try to keep all your computers on your network on the same version. If you do not have high-speed access to the Internet, this will take longer. (i.e. up to ½ hour)

You should have a valid backup of your data before continuing if you are performing an update. Make sure you are backing up a file called DlrData.mdb on your system or the network. (C:\Program Files\The Dealership Tracker\DlrData.mdb or this file could be on your server.)

To update *The Dealership Tracker* via the Internet:

- 1) Exit from *The Dealership Tracker*. Then double-click on the icon on your Windows desktop that says “**Update Dealership Tracker**”. *If this gives you an error please see the “Quick Update Steps” below.*
- 2) The Update Service will check to see if there is an update available. If there is, it will show you a window that will ask you to install the update after it downloads it.
- 3) Follow the prompts on the next windows to start the installation of the Update.
- 4) Once the update is finished you can get back into *The Dealership Tracker*. **NOTE: The first time you get into the system after an update it will take longer because it is refreshing the links to your database/information. You can check the status of this by looking at the bottom left of the screen and seeing a status bar.**
- 5) The update service will automatically check for updates every 15 days for you too. If it finds there is an update, it will then let you know it has downloaded it and prompt you to install it.



After some updates you might be prompted to Convert your database. This is done to add new functions to your system. Just follow the steps on the screen after confirming that everybody on your network has Exited from The Dealership Tracker.

If you are receiving an error when you start the program after an update please refer to your User’s Guide under the “Steps to Start Using The Dealership Tracker”.

Quick Update Steps

1. Go to the Main Menu of *The Dealership Tracker*.
2. Click on the Copyright button. Then click on the **Update Dealership Tracker** button.
3. Follow the prompts to check for an update and install it if there is one available.
4. Start *The Dealership Tracker*.